

**EC500 © for Apple iPhone**  
**Your Office Phone wherever YOU are!**  
Avaya Communication Manager EC500 Configuration

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# Chapter 1: Getting Started

## Overview

With EC500 © and your iPhone you can use Avaya™ EC500 *Extension to Cellular* very simple. Dial through your office or private. Pick a contact from your iPhone Address Book and take control over EC500. This is the easiest way to take your office with you.

### **Wherever you are!**

EC500 © gives you the best mix of your iPhone and your *Office Phone*.

*The Phone* is your main instrument. Dial through your office or your mobile, it is your choice. *The Phone* includes main features; calling "Phone-Menu".

Direct access to your iPhone Address Book, with all well-known features. Add/Edit/Delete a contact. Standard connection to the iPhone Apps, like Mail or Google Maps. You will not miss a thing. Promised!

*Call Log* and *Favorites* are another useful instruments. Get a fast view at your outgoing calls. Very easy to call them again. Build your own list of your favorite contacts. Just a click and you can call them. Everything is connected!

*The Menu* is the most powerful instrument on EC500 ©. With all the features they are possible to use with your iPhone the *Menu* will be your favorite. And for sure, everything is connected and still easy to use.

A cool experience in administration. Rolling out a huge range of EC500 © on your company iPhones? Not easy to set EC500 © up? Why not using the settings file? Easy to handle, upload it to your intranet server and let the users download them.

Large Enterprises with more than one DID-Prefixes are find a solution in EC500 ©. With no restrictions, you are able to add DID-Prefixes as many you want.

## Requirements

For the following documentation you need:

- Avaya Communication Manager 3.1.2 or later
- Avaya Site Administration Tool

# Chapter 2: Pre-Configuration

## Overview

This chapter explains how to:

- Check if EC500 is licensed
- Check feature access codes

## Check license

Open the Avaya Site Administration (ASA) Tool and log into your Avaya Communication Manager.

First of all, check if you have EC500 licensed. Use the following command:

```
display system-parameters customer-options
```

On the first page you can see how many EC500 license you have.

```
display system-parameters customer-options Page 1 of 11
OPTIONAL FEATURES
G3 Version: V15 Software Package: Enterprise
Location: 2 RFA System ID (SID): 141101
Platform: 22 RFA Module ID (MID): 1
Platform Maximum Ports: 900 74
Maximum Stations: 215 17
Maximum XMOBILE Stations: 0 0
Maximum Off-PBX Telephones - EC500: 205 6
Maximum Off-PBX Telephones - OPS: 450 0
Maximum Off-PBX Telephones - PBFMC: 205 0
Maximum Off-PBX Telephones - PVFMC: 0 0
Maximum Off-PBX Telephones - SCCAN: 0 0
(NOTE: You must logoff & login to effect the permission changes.)
```

## Feature Access Codes

Now that we are sure that we have EC500 we can add some needed feature access codes. Use the following command to change the feature access codes:

```
change feature-access-codes
```

Look for the following settings that have set, they are needed for the next steps.

- Automatic Callback Activation/Deactivation
- Call Forwarding Activation Busy/All/Deactivation
- Call Park Access Codes
- Enhanced EC500 Activation/Deactivation
- Send All Calls Activation/Deactivation

These settings depends on witch features you want to configure later. Maybe you have to go back to the feature-access-codes and add some more.

```

change feature-access-codes                                     Page 1 of 9
FEATURE ACCESS CODE (FAC)
Abbreviated Dialing List1 Access Code: *11
Abbreviated Dialing List2 Access Code: *12
Abbreviated Dialing List3 Access Code: *13
Abbreviated Dial - Prgm Group List Access Code: *10
Announcement Access Code: *27
Answer Back Access Code: #02
Attendant Access Code: --
Auto Alternate Routing (AAR) Access Code: 91
Auto Route Selection (ARS) - Access Code 1: 0
Access Code 2: --
Automatic Callback Activation: *05
Deactivation: #05
Call Forwarding Activation Busy/DA: *03
All: *04
Deactivation: #04
Call Forwarding Enhanced Status: ----
Act: ----
Deactivation: ----
Call Park Access Code: *02
Call Pickup Access Code: *09
CAS Remote Hold/Answer Hold-Unhold Access Code: --
CDR Account Code Access Code: *14
Change COR Access Code: ----
Change Coverage Access Code: ----
Conditional Call Extend Activation: ----
Deactivation: ----
Contact Closure Open Code: ----
Close Code: ----

```

# Chapter 3: Configure EC500

## Overview

This chapter describes how to configure:

- Feature Name Extensions
- Station Mapping

## Feature Name Extensions

Let us set up the feature name extensions. The feature name extensions are the values you have to put into the settings-file for EC500 ©. So take pen and paper.

Use the following command:

```
change off-pbx-telephone feature-name-extensions set 1
```

Now you can set all the features you want. Be sure all numbers you enter are dial able from outside and passing your dial plan.

```
change off-pbx-telephone feature-name-extensions set 1 Page 1 of 2
EXTENSIONS TO CALL WHICH ACTIVATE FEATURES BY NAME
Set Name: EC500-----
Active Appearance Select: 9511-----
Automatic Call Back: 9521-----
Automatic Call-Back Cancel: -----
Call Forward All: 9532-----
Call Forward Busy/No Answer: 9531-----
Call Forward Cancel: 9530-----
Call Park: 9551-----
Call Park Answer Back: 9550-----
Call Pick-Up: -----
Calling Number Block: 9561-----
Calling Number Unblock: 9560-----
Conditional Call Extend Enable: -----
Conditional Call Extend Disable: -----
Conference Complete: -----
Conference on Answer: 9533-----
Directed Call Pick-Up: 9572-----
Drop Last Added Party: 9534-----
```

## Station Mapping

The last thing is to add your mobile number to your station. Use this command:

```
change off-pbx-telephone station-mapping XXXX
```

XXXX is your extension.

